



MINNESOTA
MUSEUM of
AMERICAN ART

Want to Volunteer @ the M?

Requirements

- Must want to be a part of a team that warmly welcomes visitors of every demographic
- Must be familiar with computers, or willing to learn
- Ready to learn about each exhibition and share that knowledge with visitors
- Must be able to volunteer a minimum of 6 hours a month

Not Necessary, but Awesome if You Have

- Multilingual skills
- Customer service experience
- Tour guide experience

Benefits

- Orientation and training, which includes history of the museum, building, and collection
- A copy of *Our Treasures*, a book featuring highlights from the museum's collection
- Curator-led tours of new exhibitions
- Opportunity to learn about emerging and historic artists
- Discount on retail items in museum store

Your typical day might be...

Before you start your shift, you might grab a coffee or tea from the wonderful chocolate shop and café upstairs, and then head into the museum. You greet your fellow volunteers and supervisor, and learn about the programs/news for the day.

Your main job is to welcome and assist all museum visitors. This could mean anything from greeting folks at the front desk with another staff member to offering a wheelchair, pointing out on the map where a family bathroom is available, or looking up a neighborhood restaurant recommendation. In the galleries, you help visitors navigate the museum. Perhaps you chat with visitors about who an artist is, or share what a certain piece means to you.

During a slow period, you may rearrange the retail display, or read a book on your favorite American artist. At busy times, maybe you're welcoming a family of six, while selling museum store items to the large school group who just finished a tour.

At the end of your shift, you make sure everything is ready for the next volunteer. Once you've handed off your duties, you are free to go. Perhaps you spend a little time in the galleries; maybe you enjoy happy hour near one of the local parks, or use one of the many transit options nearby to head back home.

If this sounds exciting to you, and you would like to be part of the experience here at Minnesota Museum of American Art, please contact Rosa Smith at rsmith@mmaa.org We look forward to meeting you!